



FINANCIAL POLICY

Payment Policies: Open communication of fees and financial policies are essential in establishing and maintaining a professional relationship between owner and veterinarian. I understand that I am financially responsible for all charges incurred. Payment in full is required at time of service for outpatient services. An initial deposit is required upon your horse's admission into the hospital and additional deposits are required every 24-48 hours to keep your account current. San Luis Rey Equine Hospital does require a deposit in advance for services rendered for any inpatient hospitalization. In order to secure your account with San Luis Rey Equine Hospital a credit card number is required. Final payment may be made by credit card, cash, check or money order. Please note all returned checks will be charged a \$35.00 fee. If the account is not paid in full at the completion of services the amount due will be charged to your credit card. A veterinary practice, like any business, depends on timely payments. It is our policy that all accounts be kept current. In the event that a client balance is outstanding and no resolution can be made, your account may be sent to a collection agency.

Initial deposits are as follows:

- Medical Hospitalization - \$2,000.00
- Surgery (Elective) - \$2,500.00
- Colic Surgery \$3,500.00
- Scintigraphy - \$850.00 **non-refundable deposit at time of scheduling appointment**

Payment Options: Payment in full is due at the time of service. If for any reason you cannot pay prior to time of service you must discuss this with the primary veterinarian prior to your horse being admitted to the hospital. No exceptions. We accept the following credit cards: Visa, MasterCard, American Express and Discover.

Request for Invoice: While your horse is staying with us, we encourage you to periodically request a copy of your charges. You may request your invoice by contacting the business office Monday through Friday between the hours of 8am and 5pm.

Discharge: If you cannot be present at the time of discharge, your completed invoice and receipt will be faxed, emailed or mailed to you, per your preference and/or request. Payment in full is still expected at that time. To provide for the best possible continuity of care, your horse's discharge summary may be sent to your referring veterinarian if applicable.

Signatures and Credit Card Information:

Please charge my credit card for services. I understand and agree my balances will automatically be billed to my credit card.

MC VISA AMEX DISC # _____ Exp: _____ Security Code: _____

Signature: _____ Date: _____