



VISITING YOUR HORSE

Visitors are welcome with the understanding that our first responsibility is to provide the best possible care and comfort for our patients. San Luis Rey Equine Hospital employs a strict visiting protocol to ensure that each patient receives the best quality care available. Please review the following visiting policies:

- Visiting hours are from **12:00 p.m. to 7:00 p.m.** daily
- Owners **may call between 9 a.m. and 5 p.m.** to request status updates. Updates may be given after hours, but should be kept to a minimum.
- All visitors **must check in at the front office** at the beginning of each visit
- All visitors **must be accompanied by a staff member** to enter the barn
- Visitors **must stay by their horse's stall** (no visiting other patients, walking through the barn, etc.)
- When visiting after hours or during the weekend, **visitors must call upon arrival** to the clinic and **wait by the front office** for a staff member to accompany them into the barn
- All visits are limited to **one hour**
- Visits by **non-owners** must be **limited and require owner consent.**

I have read the terms of this agreement and will abide by them should I choose to visit my horse while hospitalized at San Luis Rey Equine Hospital.

PLEASE INITIAL _____

Owner Signature: _____ Name: _____

We ask that you respect the privacy of our patients. Hospitalized horses are usually here because they are not healthy. Under no circumstances should you touch or feed another horse. For privacy reasons, we are unable to give out any information regarding other patients.

The staff of SLREH thank you for your cooperation.