



SAN LUIS REY EQUINE HOSPITAL

The coronavirus outbreak continues to make a significant impact on us all. It is our goal to be able to serve you and your horses, while maintaining respect for the outbreak at hand, and taking measures to keeping everyone safe and healthy.

The staff at San Luis Rey Equine Hospital has implemented biosecurity measures to not only keep hospital staff safe and functioning so to continue to be here to serve you, but we have also set in place procedures and policies to minimize the use of disposable personal protective equipment so to make it more available to our human counterparts. We are cognizant of the role we must play to keep people protected, and are striving to do so while still making ourselves available to you for all of your horses health care needs. We know how important it is to not only keep our crew safe and healthy, but also our clients. As an essential service to the public in the state of California, San Luis Rey Equine Hospital remains open and continues to function to address the medical and surgical needs of your equine companions.

Our hospital, surgical team, diagnostic departments, and ICU are staffed and fully committed to serve all horses in necessitating medical attention with the highest standard of care. We are staying current on information as it pertains to COVID-19 and have implemented policies and procedures to keep our clients safe, as well as our veterinarians and staff. We are committed to meeting the health care needs of your horses during this challenging time and strive to do so in a manner with biosecurity, safety, and human health at the forefront.

We are currently taking the following measures and continue to ask that clients help by adhering to the following:

1. We have asked any SLREH staff and veterinarians experiencing illness/symptoms to stay home and seek medical care.
2. If you have an appointment scheduled with your horse and you are exhibiting flu like symptoms or have recently been exposed to COVID-19, please contact our office to reschedule your appointment. **IF YOU ARE SICK, PLEASE FIND AN ALTERNATE HANDLER TO BRING YOUR HORSE IN TO BE SEEN.** If you need assistance with transport, please let our office know as they would be happy to assist you.
3. We are asking that you limit the number of people picking up or admitting a patient. We request that you do not bring additional people with you to your appointment. You can call (760) 726-4566 when you arrive and we will have someone meet you at your trailer to load/unload your horse so you do not need to enter the front office/facility.
4. We are also ceasing patient visits on all hospitalized horses at this time except in extreme circumstances.
5. We want to limit people convening in our waiting room and your assistance with this would be very helpful. Dropping off your horse for its appointment and picking up once finished, or waiting at your truck and trailer will help minimize social contact.
6. If you have an appointment, we will practice good safe physical distance and minimize person to person contact.
7. We have increased our cleaning procedures and will continue to do so after every appointment.
8. Please wash hands and/or use provided hand sanitizer upon entering and exiting our facility.

As the COVID-19 situation continues to evolve, we will do our best to keep you informed of any further changes while continuing to care for your horses with the same high standard of care that you have come to expect. Thank you for being understanding and helping to keep our team healthy so we can continue to be here for all client and patient needs.

Be safe. Please call with any questions or concerns- we are available 24/7.

We will all get through this together,

The Team at San Luis Rey Equine Hospital